

Table of contents

<i>Foreword</i>	1
1. Introduction	2
1.1 PES Network Update	3
1.2 Overview of PES Network Work Programme 2021	4
2. Thematic Priorities	6
2.1 COVID-19 crisis and recovery	6
2.2 Greening of labour markets	7
2.3 Digitalisation	7
2.4 Support to youth	8
2.5 Enhancing equality and inclusion	9
2.6 Partnerships	10
2.7 Enhancing PES visibility	11
3. Supporting PES Modernisation	12
3.1 Benchlearning	12
3.2 Mutual assistance	13
4. New environment and strategic changes: PES Performance Capacity Overview	14
4.1 Information on adult career advice and guidance added to institutional characteristics	14
4.2 PES environment - reversal of trends in registered unemployment and vacancies	14
4.3 PES resources - financial and human resources increasing	14
4.4 LMP services and measures changed more often than in 2019 to respond to the crisis	15
4.5 PES formulated external and internal ambitions for 2021	16
4.6 COVID-19 accelerated digitalisation, but also curbed other reforms	16
4.7 Preparations for post-COVID times started	16
5. Concluding Remarks	17
<i>Annexes</i>	18



Tables and figures

Figure 1. Overview of the PES Network's activities - 2021	2
Figure 2. Modernisation of Public Employment Services	3
Figure 3. PES role in the implementation of the Youth Guarantee (Based on PES capacity report)	9
Figure 5. Number of PES reporting changes in total expenditure, excluding benefits paid and pro forma expenditure, 2010-2020	15
Figure 6. Number of registered unemployed by target groups and vacancies reported to PES, 2014-2020	21
Figure 7. Number of PES reporting changes in total expenditure, excluding benefits paid and pro forma expenditure, 2010-2020	21
Figure 8. The number of PES experiencing an increase or a decrease in staff (in FTE) between 2014 and 2021 (30 April)	22
Figure 9. Overall staff turnover in 2019 and 2020	22
Table 1. Number of PES whose introduction or whose implementation of strategies or reforms was affected by COVID-19 and area concerned	23